

## Chapter 3

# Constructing a Sense of Community in a Graduate Educational Setting Using a Web 2.0 Environment

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### **ABSTRACT**

*This chapter posits that information technology and “Web 2.0 technology” such as blogs and wikis can be used to expand the “Claremont Conversation” by changing the nature of scholarly communication. By using social technologies, conversations outside class among students and professors help build an intellectual community that is the hallmark of a liberal education. We describe the design and implementation of an initial project that targeted only the School of Information Systems and Technology (SISAT) at Claremont Graduate University (CGU). The artifact developed was an online community for the purpose of improving the sense-of-community amongst students, faculty, and alumni of SISAT. This chapter then proposes future steps in how to improve the intellectual community at CGU by expanding the online intellectual community established for SISAT to the entire campus.*

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